



# Dispute Resolution Services

Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      CNC

This hearing was convened to address a claim by the tenant for an order setting aside a notice to end this tenancy. At the hearing, the parties agreed to settle this issue on the following terms:

- The tenancy will end on December 31, 2014.
- The landlord will work diligently to restore internet access to the rental unit as soon as possible and will provide the tenant with information regarding any delays. The landlord will tell the tenant when access has been restored and if the landlord must change the password, he will provide the tenant with that password.

As no further action is required, the file is closed.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 21, 2014

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Residential Tenancy Branch

