



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Stirling Management Services Ltd.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC, RP, RR, FF, 0

This hearing, which was set for 10:30 am on this date, was to deal with an application by the tenants for an order compelling the landlord to make certain repairs; an order allowing the tenants to reduce the rent for services, facilities or repairs agreed upon but not provided; and for a monetary order. The landlord appeared at the hearing; the tenant did not. The landlord advised that the parties had resolved all the issues between them. I kept the hearing open until 10:40 am but the tenants did not appear. Accordingly, the outcome of this hearing will be that the matter has been settled.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 27, 2014

Residential Tenancy Branch

