



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

APPLICATION FOR SUBSTITUTED SERVICE

Dispute Codes SS

The landlord applied for an order allowing her to serve the Notice of Hearing documents on the tenants in a way other than permitted under the Act.

In her application for substituted service, the landlord indicated that she had attended at the tenants' job site for three days, but the tenants were not working at the time she attempted to serve the documents.

The landlord requested an order allowing her to serve the tenants by registered mail to their job site. The landlord indicated that she believed that this method of service would result in the tenants receiving the documents because the landlord told the manager that she had government legal documents.

I find that there is insufficient evidence to show that serving the tenants by registered mail to their job site will result in the tenants receiving the documents. Another person may sign for the registered mail but not forward the documents to the tenants, or Canada Post may issue notices that the tenants do not receive. I therefore dismiss the application for substituted service.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 19, 2014

Residential Tenancy Branch

