



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      ERP

### Introduction

This matter was set for hearing by telephone conference call at 11:00 a.m. on this date to deal with a tenants' application for emergency repair orders. The line remained open while the phone system was monitored for ten minutes and neither participant called into the hearing during this time. Therefore, as neither the applicant nor the respondent attended the hearing by 11:10 a.m., I dismiss the application with leave to reapply. I note this does not extend any applicable deadlines under the Act.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 04, 2014

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Residential Tenancy Branch

