



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNDC, FF

### Introduction

This hearing was scheduled to deal with the landlord's application for a Monetary Order for damage or loss under the Act, regulations or tenancy agreement. The tenant did not appear at the hearing. The landlord testified that the hearing documents were sent to the tenant via registered mail at her forwarding address in early November 2014. The landlord was unable to provide a registered mail tracking number during the hearing. The landlord stated he did not have the registered mail receipt in his possession at the time of the hearing and requested a day or two to find it and provide it to me. I ordered the landlord to fax me a copy of the registered mail receipt by the end of the following day and I continued to hear the landlord's claim with the caution that my decision would be conditional upon receiving a registered mail receipt that satisfied me as to service.

I did not receive a registered mail receipt from the landlord by the deadline given or at any other time. I find that in the absence of a registered mail tracking number or receipt I am unable to conclude that the tenant was sufficiently served with notification of this proceeding. I dismiss the landlord's claims with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 15, 2015

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Residential Tenancy Branch

