



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Vancouver Management
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes:

OLC

Introduction

This is the Tenant's application an Order that the Landlords comply with the Act, regulation or tenancy agreement.

The parties gave affirmed testimony at the Hearing.

The Landlord's agents acknowledged that they were duly served with the Notice of Hearing documents and copies of the Tenant's documentary evidence.

At the beginning of the Hearing, the dispute resolution hearing process was explained to the parties and all relevant questions with respect to the process were answered.

Preliminary Matters

The Tenant's Application was amended to reflect the correct spelling of the Landlord agent RH's first name.

The Tenant's Application for Dispute Resolution indicates that she is seeking an Order that the Landlords comply with the Act, regulation or tenancy agreement; however, she did not provide sufficient details in her Application with respect to what section of the Act or regulations she was seeking compliance with, and did not provide a copy of the tenancy agreement in evidence.

In the "Details of Dispute Resolution" section, the Applicant wrote: "Tenant Sheila #104 April 9, 2015 apprent mental issue. Police notified police file. For my safety."
[reproduced as written]

The Application for Dispute Resolution requires the Applicant to provide details in the "Details of Dispute Resolution" section, including the relevant section numbers, in order for the Respondents and the Arbitrator to understand what the Applicant is seeking the Respondents to comply with.

I asked the Tenant what she was seeking and she stated that she wanted the other tenant to “stop bothering her”. I explained that the dispute resolution process is intended to solve disputes between landlords and tenants, but not between tenants.

I asked the Landlord’s agents if they understood what the Tenant was seeking and they answered that they did not.

Conclusion

I find that the Tenant’s Application for Dispute Resolution is incomplete and confusing and does not provide sufficient details for the Landlord to prepare for the Hearing. Therefore, her Application is dismissed. The Tenant is at liberty to re-apply. I encouraged her to complete the “Details of Dispute Section” in any future Application she may file.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 26, 2015

Residential Tenancy Branch

