



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding BC Kinsmen Housing Society
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNSD, MNR, FF

Introduction

This matter dealt with an application by the landlord for a Monetary Order for compensation for loss of revenue, to recover the filing fee for this proceeding and to keep the tenant's security deposit in partial payment of those amounts. Only the landlord's agent LG attended the teleconference hearing.

Issues(s) to be Decided

Is the Landlord entitled to compensation and if so, how much?

Background and Evidence

The landlord's agent LG testified that she believed that one of the tenants was handed the application but did not have personal knowledge of when it was served. LG testified that she believed it was served by hand to the tenant "sometime between November 14-17, 2014."

Analysis

I find that I am not satisfied with an approximate date when a party was served. The applicant must have either direct knowledge or be informed as to the exact date and method of service. Accordingly I must dismiss the application with leave.

Conclusion

I have dismissed the application with leave to reapply. There will not be any recovery of the filing fee.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 30, 2015

Residential Tenancy Branch

