

Dispute Resolution Services

Residential Tenancy Branch Office of Housing and Construction Standards

DECISION

Dispute Codes RP, ERP, FF

Introduction

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution under the Residential Tenancy Act (the "Act"). The tenants applied for an order requiring the landlord to make repairs and emergency repairs to the rental unit and for recovery of the filing fee paid for this application.

The hearing began at 2:30 p.m. as scheduled and the telephone system remained open and was monitored for 10 minutes. During this time, neither the applicants/tenants nor the respondent/landlord dialed into the telephone conference call hearing.

Analysis and Conclusion

In the absence of the tenants to present their claim, pursuant to section 10.1 of the Dispute Resolution Rules of Procedure (Rules), I dismiss the tenants' application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 16, 2015

Residential Tenancy Branch