

## **Dispute Resolution Services**

Residential Tenancy Branch Office of Housing and Construction Standards

## DECISION

Dispute Codes CNR, O

Introduction

This hearing was convened by way of conference call in response to an Application for Dispute Resolution (the "Application") made by the Tenant to cancel a notice to end tenancy for unpaid rent or utilities and for 'Other' issues.

The Tenant and the Landlord's agent appeared for the hearing and provided affirmed testimony. The Landlord confirmed receipt of the Tenant's Application by personal service.

At the start of the hearing, the Tenant explained that she had vacated the rental suite on April 25, 2015 and the tenancy had ended. The Landlord's agent confirmed that the tenancy had ended and that he was simply appearing as they had been served with notice of this hearing. Therefore, as the tenancy has now ended, I dismissed the Tenant's Application to cancel the notice to end tenancy as this is now a moot issue.

The Tenant was asked about her Application for 'Other' issues. The Tenant explained that this related to the reasons why she had left the tenancy; in addition, the Tenant took issue regarding the manner in which she was served by the Landlord with multiple months of utilities and that she was unable to pay these in one go. However, the Tenant confirmed that at this time she was not seeking any relief from the Landlord through this Application. Therefore, I also dismissed this portion of the Application.

The Landlord's agent and Tenant had a brief conversation about communicating after this hearing with regards to outstanding rent and utilities. I strongly encouraged the parties to discuss the issues together, turn their minds to compromise, and attempt to reach a mutual agreement in relation to any debts that may be payable.

## **Conclusion**

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As no action was required for this file, I dismiss the Tenant's Application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 03, 2015

Residential Tenancy Branch