



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding AMACON PROPERTY MANAGEMENT SERVICES INC.  
and [tenant name suppressed to protect privacy]

## **DECISION AND RECORD OF SETTLEMENT**

### **Dispute Codes**

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### **Introduction**

This was an application by the tenant under the *Residential Tenancy Act* (the Act) for an Order to make repairs. Both parties attended the conference call hearing.

During the course of the hearing, the tenant and landlord discussed the dispute and the tenant agreed with the landlord that the issues in dispute have been resolved and that one outstanding matter is soon to be resolved in accordance with a previous Order to make repairs. As a result, the tenant's application respecting a request for repairs was effectively withdrawn. None the less, the tenant and landlord further discussed possible compensation to the tenant which was not before this hearing. The parties reached agreement to settle their ongoing dispute on the following conditions and that I record their agreement in accordance with Section 63 of the Act:

1. The parties agree the landlord will canvas the owner of the residential property to grant the tenant compensation of one month's rent as full and final resolve to the tenant's claims.
2. the tenant and landlord agree that if the tenant is not allowed compensation of one month's rent, the tenant will file for dispute resolution for compensation to be determined by an Arbitrator.

Both parties confirmed the contents of the above agreement.

**Conclusion**

The parties have agreed to settle their dispute in accordance with the above terms of their agreement.

**This Decision and Settlement is final and binding on both parties.**

*This Decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Residential Tenancy Act.*

Dated: June 15, 2015

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Residential Tenancy Branch

