



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Royal LePage Property Management Division
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes RR, FF

This hearing was set to deal with an application by the tenant for an order allowing her to reduce the rent for repairs, services or facilities agreed upon but not provided. Both parties appeared and had an opportunity to be heard.

The parties advised that the tenancy had ended on June 30, 2015 and the landlord has agreed to pay the tenant the sum of \$675.00 in full satisfaction of this claim; which the tenant has agreed to accept. The landlord stated that the cheque was ready for the tenant to pick up.

I advised the parties that a monetary order would be made in favour of the tenant in the amount of \$675.00 but if payment was made by the landlord as promised this order would be unenforceable. If payment is not made as promised by the landlord this order may be filed in the Small Claims Court and enforced as an order of that court.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 06, 2015

Residential Tenancy Branch

