



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **INTERIM DECISION**

### **Dispute Codes:**

MNDC

### **Introduction**

This is the Tenant's Application for Dispute Resolution seeking compensation for damage or loss under the Act, regulation or tenancy agreement. This matter was convened on August 20, 2015. The Hearing was adjourned to allow the Landlords to re-serve the Tenant with their documentary evidence. An Interim Decision was issued on August 31, 2015, which should be read in conjunction with this Interim Decision.

The parties gave affirmed testimony at the reconvened Hearing.

The Landlords stated that they sent their documentary evidence to the Tenant on September 24, 2015, by registered mail to the address she provided on her Application for Dispute Resolution, which was confirmed by the Tenant on August 20, 2015. The Landlords provided the tracking numbers for the registered mail. I find that the Tenant has been duly served in accordance with the provisions of Section 89 of the Act.

The Tenant provided additional documents and 2 CDs to the Residential Tenancy branch on October 23, 2015. This evidence was not considered pursuant to the provisions of Rule 3.19.

The parties gave some oral testimony with respect to the terms of the tenancy agreement. The Tenant also gave oral testimony. This evidence will be provided in my final Decision on this matter.

The Tenant had four witnesses who she wished to have dialed into the teleconference, in addition to the two witnesses who had dialed in and were excused until called to give testimony. Due to technical difficulties, I was unable to dial in any of the four witnesses. I called the operator so that she could add the witnesses to the teleconference. We waited 10 minutes, but neither the operator nor the witnesses called into the teleconference. I adjourned the matter to November 16, 2015, at 9:30 a.m. and advised the parties of the date and dial in information during the Hearing. Both parties repeated the date, time and dial in code.

This Hearing has commenced and therefore, pursuant to the provisions of Rule 3.19 **no further documentary or electronic evidence may be submitted by either party.**

This matter is adjourned to November 16, 2015, at 9:30 a.m. **I hereby make it mandatory for the parties to attend on the date when the dispute resolution proceeding will be reconvened. If a party does not attend the reconvened dispute resolution proceeding at the scheduled time, the reconvened Hearing will commence and a decision or order may be made in that party's absence.**

This interim decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 06, 2015

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Residential Tenancy Branch

