



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding GATEWAY PROPERTY MANAGEMENT
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes

MNDC MNSD FF

Introduction

This hearing dealt with the tenants' Application for Dispute Resolution under the *Residential Tenancy Act* (the "Act"), in which the tenants applied for a monetary order for money owed or compensation for damage or loss under the Act, regulation or tenancy agreement in the amount of \$1,380, for the return of all or part of their security deposit or pet damage deposit, and to recover the cost of the filing fee.

The tenants were provided with a copy of the Notice of Hearing when they made their application dated July 27, 2015. The tenants, however, did not attend the hearing set for today, Tuesday November 3, 2015, at 1:30 p.m. Pacific Time. The phone line remained open for ten minutes and was monitored throughout this time. The only person to call into the hearing was the respondent agent for the landlord.

Following the ten minute waiting period, the application of the tenants was dismissed without leave to reapply as the tenants failed to attend to present the merits of their claim.

Conclusion

The tenants' application is dismissed in full, without leave to reapply.

The tenants are not granted the recovery of their filing fee.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 3, 2015

Residential Tenancy Branch

