



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes: MNDC, ERP

### Introduction

This hearing was scheduled in response to the Tenants' Application for Dispute Resolution, in which the Tenants applied for a monetary and for an Order requiring the Landlord to make repairs to the rental unit.

### Issue(s) to be Decided

Is there a need to issue an Order requiring the Landlord to repair the lock to the rental unit? Are the Tenants entitled to compensation for stolen property?

### Background and Evidence

The hearing was scheduled for 10:30 a.m. on November 03, 2015. I dialed into the teleconference at 10:32 a.m. and determined that the Agent for the Landlord had joined the teleconference. By the time the teleconference was terminated at 10:43 a.m., neither Tenant had dialed into the teleconference.

### Analysis

I find that the Tenants failed to diligently pursue the Application for Dispute Resolution and I therefore dismiss the Application without leave to reapply.

### Conclusion

The Application for Dispute Resolution is dismissed in its entirety. This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 04, 2015

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Residential Tenancy Branch

