



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ACS Holdings
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes ERP, FF

Introduction

This hearing dealt with the tenants' Application for Dispute Resolution seeking the landlord to complete emergency repairs.

The hearing was conducted via teleconference and was unattended.

Issue(s) to be Decided

The issues to be decided are whether the tenants are entitled to an order requiring the landlord to complete emergency repairs and to recover the filing fee from the landlord for the cost of the Application for Dispute Resolution, pursuant to Sections 33, 67, and 72 of the *Residential Tenancy Act (Act)*.

Conclusion

In the absence of the applicant tenants I dismiss this Application for Dispute Resolution in its entirety.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 07, 2015

Residential Tenancy Branch

