



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding GATEWAY PROPERTY MANAGEMENT CORP.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes

RR, MNDC

Introduction

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution under the Residential Tenancy Act ("Act"). The tenants applied for an order allowing a reduction in rent and for money owed or compensation for damage or loss under the Act, the tenancy agreement or the regulation.

During the time, the applicants/tenants did not dial into the telephone conference call hearing; however the landlord's agent was present and ready to proceed with the hearing.

The landlord's agent informed me that the other party listed as a landlord by the tenants was not a landlord's agent and did not represent the landlord for purposes of this dispute. As a result, I have removed that name in the style of cause page.

Analysis and Conclusion

In the absence of the tenants to present their application, pursuant to section 10.1 of the Dispute Resolution Rules of Procedure ("Rules"), I dismiss the tenants' application, without leave to reapply

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 17, 2015

Residential Tenancy Branch

