



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding Capalano Property Management Services  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      MNSD, MNDC, FF

### Introduction

This hearing was convened by way of conference call concerning an application made by the tenants for a monetary order for return of all or part of the pet damage deposit or security deposit; for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement; and to recover the filing fee from the landlords for the cost of the application.

The named landlord attended the hearing and also represented the landlord company. However, no one for the tenants attended the call. The line remained open while the phone system was monitored for 15 minutes and the only participant who joined the call during that time was the landlord. The tenants failed to attend the hearing and the landlord attended the hearing prepared to respond to the tenants' application. Therefore, I dismiss the tenants' application without leave to reapply.

### Conclusion

For the reasons set out above, the tenants' application is hereby dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 17, 2015

---

Residential Tenancy Branch

