



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      LAT, LRE, MNDC, MNSD, O, OLC, RPP

### Introduction

This hearing was scheduled to convene this date at 9:30 a.m. by way of conference call concerning an application made by the tenants for an order authorizing the tenants to change the locks to the rental unit; for an order suspending or setting conditions on the landlord's right to enter the rental unit; for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement; for a monetary order for return of all or part of the pet damage deposit or security deposit; for an order that the landlord comply with the *Act*, regulation or tenancy agreement; and for an order that the landlord return the tenants' personal property.

The line remained open while the phone system was monitored for 15 minutes and no participants joined the call during that time. Therefore, I dismiss the tenants' application with leave to reapply.

I have made no findings of fact or law with respect to the merits of this matter.

### Conclusion

For the reasons set out above, the tenants' application is hereby dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 08, 2015

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Residential Tenancy Branch

