



## Dispute Resolution Services

Residential Tenancy Branch  
Office of Housing and Construction Standards

### DECISION

Dispute Codes      MNDC FF

#### Introduction

This hearing dealt with the tenants' monetary claim. The tenants attended the teleconference hearing but the landlord did not.

#### Preliminary Issue – Service of Application and Notice of Hearing

The tenants named the new owner as the respondent in this matter. The tenants stated that they obtained the new owner's name by researching the name of the purchaser of the rental unit through the Real Estate Board, and then they served him with their application and notice of the hearing by registered mail. The tenants did not provide evidence such as copies of the registered mail receipts, a tracking number or testimony regarding when the mail was sent. I therefore cannot be satisfied that the named respondent received or can be deemed to have received notice of the hearing. I therefore dismiss the tenants' application with leave to reapply.

#### Conclusion

The tenants' application is dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 15, 2016

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Residential Tenancy Branch