



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

matter regarding GATEWAY PROPERTY MANAGEMENT  
and [tenant name suppressed to protect privacy]

## **AGREEMENT REACHED BETWEEN BOTH PARTIES**

### Dispute Codes

OLC

### Introduction

This matter dealt with an application by the tenant for an Order for the landlord to comply with the *Residential Tenancy Act (Act)*, regulations or tenancy agreement.

Through the course of the hearing the tenant and the landlord' agent came to an agreement in settlement of the tenant's application.

The Parties did not require me to make a decision in this matter but required me to record the agreement they mutually reached.

This agreement is as follows:

- The tenant agreed to obtain basic renter's insurance and show a copy of this to the landlord by April 08, 2016
- The tenant agreed to renew her renter's insurance annually and provide copies to the landlord each year;
- The landlord agreed that once they see the tenant's renter's insurance they will give the tenant written permission to keep her freezer operating in her unit. A copy of the written permission will be provided to the tenant and copies of that and the tenant's renter's insurance will be kept on file.

### Conclusion

This settlement agreement was reached in accordance with section 63 of the *Act*. The parties are bound by the terms of this agreement. Should either party violate the terms of this settled agreement, it is open to the other party to take steps under the *Act* to seek remedy.

This agreement is in full, final and binding settlement of the tenant's application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: March 30, 2016

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Residential Tenancy Branch