



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding NPR LIMITED PARTNERSHIP  
and [tenant name suppressed to protect privacy]

## **DECISION**

**Dispute Codes**      MND, MNR, MNSD, FF

### **Introduction**

This hearing dealt with an application by the landlord pursuant to the *Residential Tenancy Act* for a monetary order for unpaid rent, the cost of cleaning and repairs and for the recovery of the filing fee. The landlord also applied to retain the security and pet deposits in partial satisfaction of her claim.

The landlord testified that she served the tenant with the notice of hearing by registered mail on November 24, 2015, to the address at which the tenant's mother resides. The landlord testified that the tenant had provided this address prior to the start of tenancy on her application to rent the unit. The tenant did not attend the hearing. The landlord attended the hearing and was given full opportunity to present evidence and make submissions.

### **Issues to be decided**

Was the tenant properly served with the notice of hearing and the landlord's application? If so is the landlord entitled to a monetary order?

### **Background and Evidence**

The landlord testified that the tenancy started on June 01, 2014 and ended when the tenant moved out sometime in the last week of September 2015, without informing the landlord. The tenant did not provide the landlord with a forwarding address.

Accordingly the landlord mailed the hearing package to the last known address of the tenant as provided by the tenant on her application to rent the unit.

## **Analysis**

Section 89 (1) of the *Residential Tenancy Act* entitled “How to Give or Serve Documents” states:

**89** (1) An application for dispute resolution or a decision of the director to proceed with a review under Division 2 of Part 5, when required to be given to one party by another, must be given in one of the following ways:

- (a) by leaving a copy with the person;
- (b) if the person is a landlord, by leaving a copy with an agent of the landlord;
- (c) by sending a copy by registered mail to the address at which the person resides or, if the person is a landlord, to the address at which the person carries on business as a landlord;
- (d) if the person is a tenant, by sending a copy by registered mail to a forwarding address provided by the tenant;
- (e) as ordered by the director under section 71 (1) [*director's orders: delivery and service of documents*].

In this case the tenant did not provide a forwarding address and the landlord mailed the hearing package to the address of the tenant's mother. Since, the service of this document was not carried out in compliance with Section 89 I find that the tenant was not properly served.

## **Conclusion**

I am not satisfied that the tenant was served the notice of hearing and therefore, I dismiss this application with leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 21, 2016

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Residential Tenancy Branch