



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC

Introduction and Analysis

This hearing dealt with the tenant's Application for Dispute Resolution pursuant to the *Residential Tenancy Act* (the "Act") seeking a monetary order in the amount of \$1,895.00 for money owed or compensation for damage or loss under the Act, regulation or tenancy agreement.

The tenants and the respondent B.K. attended the hearing. A copy of the tenancy agreement was submitted in evidence and it was clear to the undersigned that the tenants failed to serve the named landlord and instead named the Director of the company personally, B.K.

Both parties have the right to a fair hearing and given that the tenancy agreement was between the tenants and a named company and not the Director of the named company, I find the actual landlord company has not been properly named by the applicant tenants. Therefore, **I dismiss** the tenant's application **with leave to reapply** due to a service issue.

The tenants and the respondent confirmed the new service address for the named landlord company which is provided on the cover page of this Decision for ease of reference. The tenants are at liberty to serve the landlord company at the address listed on the cover page of this Decision. I note; however, that this decision does not extend any applicable time limits under the Act.

Conclusion

The tenants' application is dismissed with leave to reapply due to a service issue.

This decision does not extend any applicable time limits under the Act.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 8, 2016

Residential Tenancy Branch

