



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding WIDSTEN PROPERTY MANAGEMENT INC.  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      MNDC

### Introduction

The tenant applies for a monetary award for compensation for the cost and disruption resulting from a flood caused by a failed hot water heater.

The tenant did not attend the hearing within ten minutes after its scheduled start time. As a result, her application is dismissed.

Mr. W. for the landlord attended and was ready to proceed. In such a circumstance, the tenant's application is dismissed without leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 21, 2016

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Residential Tenancy Branch

