



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding TRUSCOTT FINANCIAL SERVICES INC.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MND MNSD

This hearing dealt with the Landlords' Application for Dispute Resolution, received at the Residential Tenancy Branch on May 18, 2016 (the "Application"). The Landlords applied for the following relief pursuant to the *Residential Tenancy Act* (the "Act"):

- a monetary order for damage to the unit, site, or property; and
- an order permitting the Landlord to retain all or part of the security deposit or pet damage deposit.

This matter was set for hearing by telephone conference call at 1:30 P.M. (Pacific Time) on November 15, 2016. The line remained open while the phone system was monitored for ten minutes and the only participant who called into the hearing during this time was the Respondent. Therefore, as the Applicant did not attend the hearing by 1:40 P.M, and the Respondent appeared and was ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 15, 2016

Residential Tenancy Branch