



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD, MNDC

Introduction

This matter was set for hearing by telephone conference call at 1:00 p.m. on November 16, 2016. The line remained open while the phone system was monitored for eleven minutes and the only participant who called into the hearing was the Respondent Landlord.

Analysis and Conclusion

As the Applicants did not attend the hearing by 1:10 p.m., and the Respondent Landlord appeared and was ready to proceed, I dismiss the Tenants' claim. I note this does not extend any applicable time limits under the Act.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 16, 2016

Residential Tenancy Branch