



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes: MNR MNDC MNSD OLC FF

### **Introduction:**

Both parties made applications and both attended the hearing. Both gave solemnly sworn evidence that they served each other with their Application by registered mail. However, each denied receipt of the mail. It was discovered the landlord had the wrong address for the tenant, it was the same street but he had a different house number. The tenant said she had proof of registered mail but on checking the file, I did not find any proof.

### **Analysis and Conclusion:**

I find insufficient evidence that either party served their application and documents as required by section 89 of the Act. I dismiss these applications and give them leave to reapply. I suggested they may be able to request to retrieve the relevant evidence from these files to submit with their new applications.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 01, 2016

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Residential Tenancy Branch