

## **Dispute Resolution Services**

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Residential Tenancy Branch
Office of Housing and Construction Standards

## **DECISION**

<u>Dispute Codes</u> MNDC, O, OLC

## Introduction

The Application for Dispute Resolution filed by the Tenant makes the following claims:

- a. A monetary order in the sum of \$25,000
- b. An order that the landlord comply with the Residential Tenancy Act, regulations or tenancy agreement.

The applicants failed to contact the telephone bridge number at the scheduled start of the hearing. The respondents were present and ready to proceed. The telephone line conference line remained open and the phone system was monitored for ten minutes. The applicants failed to appear. I then proceed with the hearing.

The applicants have the burden of proof to establish their claim on a balance or probabilities. The matter involves a dispute between two tenants. The applicants have moved to another rental unit in the same complex. I determined the applicants failed to identify the correct landlord as the landlord is Affordable Housing Advisory Association. The respondents are agents of the landlord. Further, the applicants failed to appear at the hearing and failed to present sufficient evidence at the hearing to prove their claim.

As the applicants failed to appear at the hearing I ordered that the application be dismissed without leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under section 9.1(1) of the Residential Tenancy Act.

Dated: January 11, 2017	
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