



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      CNC, OLC, O

### Introduction

This hearing was scheduled to convene at 1:30 p.m. this date by way of conference call concerning an application made by the tenants seeking an order cancelling a notice to end the tenancy for cause and an order that the landlord comply with the *Act*, regulation or tenancy agreement.

The line remained open while the phone system was monitored for in excess of 15 minutes and no participants joined the call during that time. Therefore, I dismiss the tenants' application with leave to reapply.

The *Residential Tenancy Act* states that where I dismiss a tenant's application to cancel a notice to end a tenancy given by a landlord, I must grant an Order of Possession in favour of the landlord, so long as the notice given is in the approved form. No one has provided a copy of a notice to end the tenancy, and therefore I cannot be satisfied that a notice given by the landlord is in the approved form.

I have made no findings of fact or law with respect to the merits of this matter.

### Conclusion

For the reasons set out above, the tenants' application is hereby dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 20, 2017

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Residential Tenancy Branch