



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC, RR, FF

Introduction

This telephone conference call hearing was convened as the result of the tenant's application for dispute resolution under the *Residential Tenancy Act* (the "Act"). The tenant applied for compensation for loss or money owed, authorization to reduce the rent for repairs, services, or facilities agreed upon but not provided, and recovery of the filing fee.

The hearing began promptly at 11:00 a.m. Pacific Time on Friday, February 3, 2017 as scheduled and the telephone system remained open and was monitored for 11 minutes. Neither the applicant tenant nor the respondent landlord dialed into the telephone conference call hearing during this time.

Conclusion

In the absence of both parties, I dismiss the tenant's application, with leave to reapply.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under s. 9.1(1) of the *Residential Tenancy Act*.

Dated: February 06, 2017

Residential Tenancy Branch