

Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding CAPITAL REGIONAL HOUSING CORP and [tenant npressed to protect privacy]

DECISION

Dispute Codes O

Introduction and Analysis

This hearing dealt with a tenant's Application for Dispute Resolution (the "Application") under the Residential Tenancy Act (the "Act") for unspecified other relief.

Two agents for the corporate landlord (the "landlord") and the tenant appeared at the teleconference hearing and gave affirmed testimony. The tenant appeared with a support person who did not give any testimony.

Pursuant to section 63 of the *Act*, the Arbitrator may assist the parties to settle their dispute and if the parties settle their dispute during the dispute resolution proceedings, the settlement may be recorded in the form of a decision or an order. During the hearing, the parties discussed the issues between them, engaged in a conversation, turned their minds to compromise and achieved a resolution of their dispute.

During the course of the hearing, the parties reached an agreement to settle this matter, on the following condition:

1. The landlord will transfer the tenant into the next first available one bedroom unit on the first or second floor in the same building.

The landlord is bound by the terms of this agreement, as well as by the terms of the tenancy agreement and the *Act*. Should the landlord violate the terms of this agreement, the tenancy agreement or the *Act*, it is open to the tenant to take steps under the *Act* to end the tenancy or apply for monetary compensation or other orders under the *Act*.

Conclusion

The landlord will accommodate the tenant by transferring her to a different rental unit

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in accordance with the settlement agreement set out above.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: March 16, 2017

Residential Tenancy Branch