



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC, ERP, RR,

Introduction

On February 27, 2017, the Tenant applied for dispute resolution seeking the following:

- to make emergency repairs to the rental unit.
- for an order that the Landlord make repairs to the rental unit.
- for a monetary order for money owed or compensation for damage or loss under the Act, regulation, or tenancy agreement.
- to allow the Tenants to deduct the cost of repairs, services or facilities from the rent.

Preliminary and Procedural Matters

The initial hearing on March 23, 2017 was adjourned. The Tenants were ordered to serve the Landlord with a copy of their evidence using registered mail, and to provide the Residential Tenancy Branch with a copy of the same evidence along with a copy of the registered mail receipt.

The Landlords was ordered to attend the new hearing with an adult who is proficient in English who can act as an interpreter.

The hearing was re-scheduled as a conference call. Both parties were sent a Notice of Hearing document providing the date and time of the hearing.

The Tenants did not provide a copy of their evidence to the RTB prior to the hearing and did not provide a registered mail receipt as proof of service on the Landlord.

The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 11:10 AM, I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: March 23, 2017

Residential Tenancy Branch

