



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD, OLC

Introduction

This hearing dealt with an Application for Dispute Resolution (the “Application”) under the Residential Tenancy Act (the “Act”) for:

- a monetary order for return of the pet damage or security deposit; and
- an order for the landlord to comply with the *Act*, regulations or the tenancy agreement.

This matter was set for hearing by telephone conference call at 1:30 P.M. on this date. The line remained open while the phone system was monitored for ten minutes and the only participant who called into the hearing during this time was the Respondent. Therefore, as the Applicants did not attend the hearing by 1:40 P.M., and the Respondent appeared and was ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 05, 2017

Residential Tenancy Branch