



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD, FF

Introduction

The tenants apply to recover a \$750.00 security deposit.

Neither landlord attended the hearing within ten minutes after its scheduled start time nor did they file any material.

The tenant Ms. K.B. testifies that a package was sent by registered mail addressed to both landlords. Canada Post records for the mail (tracking number shown on cover page) indicates the mail "cannot be delivered as addressed."

In these circumstances the tenants have failed to prove that their application for dispute resolution and notice of hearing have been served on the landlords. Their application must be dismissed, with leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 01, 2017

Residential Tenancy Branch