



Dispute Resolution Services

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes

MNDC; MNSD; OLC; FF

Introduction

This is the Tenants' Application for Dispute Resolution seeking return of the security deposit; compensation for damage or loss under the Act, regulation or tenancy agreement; and an Order that the Landlord comply with the Act, regulation or tenancy agreement.

The Tenant signed into the teleconference and gave affirmed testimony. She stated that she served the Landlord with the Notice of Hearing documents by registered mail. The Tenant did not provide a copy of the registered mail receipt in evidence. She stated that she did not have the receipt with her and therefore could not provide the date that she mailed the documents, or the tracking number for the registered documents.

The telephone line remained open for 15 minutes, but the Landlord did not sign into the teleconference. I find that the Tenant provided insufficient proof of service of the Notice of Hearing documents upon the Landlord.

Conclusion

The Tenants' Application is dismissed **with leave to reapply**. This does not extend any time limits provided under the Act.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 03, 2017

Residential Tenancy Branch