



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Introduction and Analysis

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution dated February 17, 2017 and brought under the *Residential Tenancy Act* (the "Act"). The tenants applied for an order for return of the security and/or pet damage deposit, for an order allowing the tenants to reduce rent, and for return of the application filing fee.

The hearing began promptly at 1:30 p.m. Pacific Time on Tuesday, April 18, 2017, as scheduled and the telephone system remained open and was monitored for 11 minutes. Neither the applicant tenants nor the respondent landlords dialed into the telephone conference call hearing during this time.

Conclusion

In the absence of both parties, I dismiss the tenants' application, with leave to reapply.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under s. 9.1(1) of the Act.

Dated: April 19, 2017

Residential Tenancy Branch