



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes OPR, O

This matter was set for a conference call hearing at 11:00 a.m. on this date. The landlord participated in the hearing, the tenant did not. The landlord was unable to satisfy me that the tenant had been served the Notice of Hearing Documents in accordance with Section 89 of the Act. When I explained this to the landlord she became upset and said “your office is useless and you are no help”. I made several attempts to explain the burden of proof required in regards to service, to which the landlord only became more upset and repeated her previous comments again and again. Based on the above, I dismiss the landlord’s application with leave to reapply. Leave to reapply is not an extension of any applicable limitation period.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 26, 2017

Residential Tenancy Branch