



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNSD OLC FF

### Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, dated March 6, 2017. The Tenants applied for the following relief pursuant to the *Residential Tenancy Act*:

- an order compelling the Landlord to return all or part of the security deposit or pet damage deposit;
- an order that the Landlord comply with the *Residential Tenancy Act*, regulation and/or the tenancy agreement; and
- an order granting recovery of the filing fee.

This matter was set for hearing by telephone conference call at 2:00 P.M. (Pacific Time) on May 4, 2017. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 2:10 P.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 4, 2017

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Residential Tenancy Branch