



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes

DRI

This hearing dealt with the Tenants' Application for Dispute Resolution, received at the Residential Tenancy Branch on April 20, 2017 (the "Application"). The Tenants applied for an order cancelling an alleged rent increase, pursuant to the *Residential Tenancy Act* (the "Act").

The Tenants were both represented at the hearing by C.E.S. The Landlord attended the hearing on his own behalf. Both parties in attendance provided a solemn affirmation.

On behalf of the Tenants, C.E.S. testified that the Application package, including the Notice of a Dispute Resolution Hearing and documentary evidence, was served on the Landlord by registered mail on or about April 25, 2017. The Landlord acknowledged receipt. The Landlord did not submit any documentary evidence in response to the Application.

No further issues were raised with respect to service or receipt of the Tenants' Application package. The parties were provided the opportunity to present their evidence orally and in written and documentary form, and to make submissions to me. I have reviewed all evidence and testimony before me that met the requirements of the Rules of Procedure; however, I refer to only the relevant facts and issues in this Decision.

The Tenants' Application indicates they sought to dispute a rent increase, although a notice of rent increase was not submitted with their documentary evidence. C.E.S. testified it was submitted as part of a previous application. Further, in written submissions, the Tenants suggested they were seeking a rent reduction, although the basis for such a reduction was unclear. During the hearing, the Landlord confirmed that the last rent increase was effective February 1, 2017, and that no further notice of rent increase has been issued to the Tenant.

I find there is insufficient evidence before me to conclude the Tenants are entitled to the relief sought. The Tenants' Application is dismissed, with leave to reapply. The parties are reminded of the importance of submitting relevant evidence to support their respective positions, such as a copy of the disputed notice of rent increase and the tenancy agreement between the parties.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 31, 2017

Residential Tenancy Branch