



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes: MNDC

### Introduction

This hearing was convened by way of conference call in response to the Tenant's Application for Dispute Resolution (the "Application") for money owed or compensation for loss under the *Residential Tenancy Act* (the "Act"), regulation or tenancy agreement.

One of the Landlords and the Tenant appeared for the hearing and provided affirmed testimony. The Landlord confirmed receipt of the Tenant's Application and both parties confirmed receipt of each other's evidence which was served prior to the hearing.

The hearing process was explained to the parties and they had no questions about the proceedings. Both parties were given a full opportunity to present their evidence, make submissions to me, and cross examine the other party on the evidence provided. The Tenant then presented her monetary claim and the Landlord provided rebuttal evidence.

Section 63 of the Act allows an Arbitrator to assist the parties to settle their dispute and if the parties settle their dispute during the dispute resolution proceedings, the settlement may be recorded in the form of a decision or an order.

Accordingly, at the conclusion of the hearing, I offered the parties an opportunity to settle this matter by way of mutual agreement. The parties considered this voluntary option and decided that a settlement agreement was the best resolution in this matter. As a result, I helped the parties craft the following settlement agreement.

### Settlement Agreement

The Landlords agree to pay the Tenant **\$200.00** as monetary compensation in full satisfaction of the Tenant's Application. This is to be paid by e-transfer by June 15, 2017.

The Tenant is issued with a Monetary Order for this amount which is enforceable in the Small Claims Division of the Provincial Court as an order of that court **if** the Landlords fail to make payment.

The Landlords are cautioned to retain documentary evidence of payment made to meet the terms and conditions of this agreement. This agreement and order is fully binding on the parties.

The parties confirmed their voluntary agreement and understanding to resolution in this matter both during and at the conclusion of the hearing. This file is now closed.

This Decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Act.

Dated: May 29, 2017

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Residential Tenancy Branch