

## **Dispute Resolution Services**

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Residential Tenancy Branch Office of Housing and Construction Standards

## DECISION

Dispute Codes MNDC, MNSD

## Introduction

This matter dealt with an application by the Tenant for compensations for loss or damage under the Act, regulations and tenancy agreement and to recover the security deposit.

The Tenant said she served the Landlords with the Application and Notice of Hearing (the "hearing package") by personal delivery on April 28, 2017. Based on the evidence of the Tenant, I find that the Landlords were served with the Tenant's hearing package as required by s. 89 of the Act and the hearing proceeded with both parties represented.

During the course of the hearing, the parties reached an agreement to settle these matters, on the following conditions:

- The Landlord's agent and the Tenant agreed that the Landlords will pay the Tenant \$750.00 as full settlement of the Tenant's application. The settlement amount represents the return of the Tenant's security deposit of \$375.00 and compensation of \$375.00 for the Tenant.
- 2. The Landlord's agent said she would do her best to have the cheque for \$750.00 ready for pick up by the Tenant today May 31, 2017 or tomorrow June 1, 2017.
- 3. Both Parties agreed there will be no more applications for dispute resolution with the Residential Tenancy Branch regarding this tenancy.
- 4. The Parties agreed this is a full and final settlement.

Under section 63 (1) the director can assist parties or offer parties an opportunity to settle their dispute. Pursuant to section 63 of the Act the Landlord and the Tenants agreed to the above arrangement.

As no further action is required on this file, the file is closed.

## **Conclusion**

The Parties agreed that the Landlords will pay the Tenant \$750.00 as full and final settlement of the Tenant's application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 31, 2017.

Residential Tenancy Branch