



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding PACIFICA HOUSING  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      ERP

### Introduction

On May 1, 2017, the Tenant applied for dispute resolution for an order that the Landlord make emergency repairs to the rental unit.

The matter was scheduled for a teleconference hearing at 9:00 am. The Landlord attended the hearing; however, the Applicant did not.

The line remained open while the phone system was monitored for ten minutes and the Applicant did not call into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 9:10 am, I dismiss the Tenant's claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 06, 2017

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Residential Tenancy Branch