



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ADVANCED PROPERTY MANAGEMENT
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC O

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants under the *Residential Tenancy Act* (the “Act”) for a monetary order in the amount of \$13,500.00 for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, and other unspecified relief.

The tenants were provided with a copy of the Notice of a Dispute Resolution Hearing dated December 15, 2016. The tenants however, did not attend the teleconference hearing set for Tuesday June 13, 2017 at 3:00 p.m. Pacific Time. The phone line remained open for 10 minutes and was monitored throughout this time. The only person to call into the hearing was an agent for the respondent named landlord company.

Preliminary and Procedural Matter

The agent for the named landlord company affirmed that the name of the landlord company was incorrectly spelled by the tenants. As a result, and pursuant to section 64(3) of the *Act* I amend the tenants’ application to reflect to correct spelling of the landlord company name.

Conclusion

Following the ten minute waiting period, the application of the tenants was **dismissed without leave to reapply** as the tenants failed to attend the hearing to present the merits of their application or at the very least cancel their scheduled hearing in advance of the hearing.

This decision does not extend any applicable time limits under the *Act*.

This decision is final and binding on the parties, except as otherwise provided under the *Act*, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 16, 2017

Residential Tenancy Branch

