



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding PACIFIC EDGE PROPERTIES  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      MNDC, FF

### Introduction

On May 11, 2017, the Tenant applied for dispute resolution seeking money owed or compensation for damage or loss under the *Residential Tenancy Act* (“the Act”), regulation, or tenancy agreement.

The Tenant attended the hearing; however, the Landlord did not. The Tenant testified that she did not serve the Landlord with the Notice of Hearing. The Tenant was not aware that she was required to serve the Landlord.

On May 15, 2017, an information sheet was emailed to the Tenant at the email address she provided. The information states that the applicant must serve the full notice of hearing package to the respondent within three days of the date of the email, no later than May 18, 2017.

The Landlord did not attend the hearing because the Tenant failed to serve the Notice of Hearing package. The Tenant’s application is dismissed in full with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 22, 2017

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Residential Tenancy Branch