



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MND MNR MNSD MNDC FF

This hearing dealt with the Landlord's Application for Dispute Resolution, dated May 28, 2017. The Landlord applied for the following relief pursuant to the *Residential Tenancy Act*:

- a monetary order for damage to the unit, site or property;
- a monetary order for unpaid rent or utilities;
- an order that the Landlord be permitted to retain all or part of the pet damage deposit or security deposit;
- an monetary order for money owed or compensation for damage or loss; and
- an order granting recovery of the filing fee.

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on July 14, 2017. The parties for two different hearings called into the conference at the same time, using the same conference code. Accordingly, the Respondent's agent was given alternate conference codes, with which he successfully joined a new telephone conference. The other arbitrator was also provided with the new conference codes to be given to the Applicant. The line for the new conference remained open until 11:13 A.M. and the only participant who called into the hearing was the Respondent's agent. Therefore, as the Applicant did not attend the hearing by 11:13 A.M., and the Respondent's agent appeared and was ready to proceed, I dismiss the Landlord's claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 14, 2017

Residential Tenancy Branch