



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes            MNSD LRE LAT RR SS FF O

This hearing was convened as a result of the Tenant's Application for Dispute Resolution, received at the Residential Tenancy Branch on May 29, 2017. The Tenant applied for the following relief pursuant to the *Residential Tenancy Act* (the "Act"):

- an order compelling the Landlord to return all or part of the security deposit or pet damage deposit;
- an order setting or suspending conditions on the Landlord's right to enter the rental unit;
- an order authorizing the Tenant to change the locks to the rental unit;
- an order allowing the Tenant to reduce rent for repairs, services or facilities agreed upon but not provided;
- an order allowing the Tenant to serve documents in a different way than required by the *Act*;
- an order granting recovery of the filing fee; and
- other unspecified relief.

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on July 26, 2017. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 11:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 27, 2017

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Residential Tenancy Branch