



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNDC, MNSD, FF

### Introduction

The landlord applies to recover the cost paid to exterminate bedbugs in the rental unit.

The tenant did not attend the hearing.

Mr. B.B. attended for the landlord and demonstrated that the application and notice of hearing issued by the Residential Tenancy Branch on January 18, 2017 were served on the tenant by registered mail.

The Residential Tenancy Branch changed the time for the hearing and issued to the landlord a Notice of Rescheduled Hearing, dated June 5, 2017, for this time and date. The landlord's agent, perhaps misled by instructions from a person working at Service BC, did not serve the tenant with the Notice of Rescheduled Hearing.

In result, the tenant has not been duly notified of this hearing. The application must be dismissed, with leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 05, 2017

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Residential Tenancy Branch