



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNDC, MNSD

### Introduction and Analysis

A hearing was convened to deal with the tenants' application filed February 28, 2017 under the *Residential Tenancy Act* (the "Act"). The tenants applied for return of their security deposit and for other compensation.

The tenants did not attend the hearing, which was scheduled for 1:30 pm on July 31, 2017. The landlords did attend. The telephone system remained open and was monitored for 13 minutes.

### Conclusion

This was the tenants' application. The burden is on the tenants to establish the claim that is made. In the absence of the tenants, I dismiss their application, without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under s. 9.1(1) of the Act. Pursuant to s. 77, a decision or an order is final and binding, except as otherwise provided in the Act.

Dated: July 31, 2017

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Residential Tenancy Branch