



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes OLC LRE MNDC FF O

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, dated April 4, 2017. The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act* (the "Act"):

- an order that the Landlord comply with the *Act*, Regulations or a tenancy agreement;
- an order suspending or setting conditions on the Landlord's right to enter the rental unit;
- a monetary order for money owed or compensation for damage or loss;
- an order granting recovery of the filing fee; and
- other unspecified relief.

This matter was set for hearing by telephone conference call at 9:00 A.M. (Pacific Time) on August 1, 2017. The line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time. Therefore, as the Applicants did not attend the hearing by 9:10 A.M., I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 2, 2017

Residential Tenancy Branch