



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

### **Dispute Codes**

OLC; O; MNSD; MNDC; FF

### **Introduction**

This is the Tenants' Application for Dispute Resolution seeking compensation for damage or loss under the Act, regulation or tenancy agreement; for return of the security and/or pet damage deposit; an Order that the Landlord comply with the Act, regulation or tenancy agreement; unspecified other order(s); and to recover the cost of the filing fee from the Landlord.

This matter was adjourned from June 29, 2017, to September 22, 2017 at 9:00 a.m., by telephone conference. The line remained open while the phone system was monitored for eleven minutes and no participant called into the Hearing during this time.

Therefore, as the Applicants did not attend the Hearing by 9:11 a.m., I dismiss their Application with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 24, 2017

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Residential Tenancy Branch