



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding KELSON GROUP
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes O

Introduction

The tenant applies for unspecified relief claiming that while she signed a mutual agreement to end the tenancy effective September 30, 2017, the landlord promised to give her a good reference but hasn't.

The parties were able to settle this dispute at the hearing.

It was agreed:

1. The mutual agreement to end tenancy is adjusted to be effective October 31, 2017 and the landlord will have an order of possession for then,
2. The tenant will pay October 2017 rent of \$757.00 by cash to the landlord at its address shown on the tenant's application, by 7:30 p.m. this day, October 5, 2017,
3. Thereafter, the landlord will provide the tenant's advocate by email to the address confirmed at the hearing, a written reference for the tenant stating that she has not been behind in her rent and that there have not been any noise complaints about her during her tenancy at this rental unit.

The question of the state of the premises was discussed and the parties were informed about a tenant's obligation at the end of the tenancy and the requirement of a move-out inspection and report.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 05, 2017

Residential Tenancy Branch